

Inform & Connect

A Workshop for Front Line Information Assistance and Resource Referral Staff

Wednesday June 29 • 9 am - 4 pm

A free, daylong interactive training designed to support those who help older adults access resource referral information.

This training is designed for help-desk, information hotline, and other front-line volunteers or staff specifically tasked to provide clients with information about programs and services available throughout the county. Specialists on the following topics will share their knowledge, expertise and resources through short panel presentations and audience Q&A.

- Transportation
- Nutrition
- Housing
- Attendant care
- Financial abuse
- Mental health
- Stay connected
- Taking Care

Attendees will make connections and build relationships with professional colleagues, improve their skills through exploring a case study, and enhance their service to the community.

Who Should Attend

Front line volunteers and staff who support the resource referral needs of older adults. Up to three people may register per agency or organization for the workshop.

CEUs are offered for this workshop. For more information, contact Michelle Javid at michelled@jfcs.org.

About Marin Aging Action Initiative

This workshop was created and produced by the members of the Marin Aging Action Initiative's Information, Assistance and Resource Referral Workgroup. The initiative is a collective effort of over 65 different agencies, grassroots organizations, commissions and neighborhood groups, funded by the County of Marin, and coordinated by MarinSpace.

For more information, visit AgingActionInitiative.org



REGISTER AT: tinyurl.com/informAAI

Register early! Limited seating!

When: Wednesday, June 29, 9 am - 4 pm

Where: Homeward Bound
The Key Room
1385 N. Hamilton Parkway
Novato, CA 94949

Food: Continental breakfast and box lunch included

If you have any registration issues, call 415 456-9067.

If you are a person with a disability and require this document in an alternate format (example: Braille, Large Print, Audiotape, CD-ROM), you may request an alternate format document by using the contact information below. If you require an accommodation (example: ASL Interpreter, reader, note taker) to participate in any county program, service or activity, you may request an accommodation by calling (415) 473-4381 (Voice) / (415) 473-3232 (TTY) or by e-mail at: disabilityaccess@marincounty.org not less than four work days in advance of the event.



For more information about this event or the Aging Action Initiative please contact support@agingactioninitiative.org